

# THE WORLD CONCIERGE

## GENERAL INFORMATION, TERMS & CONDITIONS

In order to best serve the interests of Residents & Guests aboard *The World*, please review the following information:

### Destination Experiences Booking Deadline

All Destination Experiences (DE's), private arrangements and transfers must be booked no later than 72 hours prior to arrival in port unless otherwise stated. Reservation inquiries received less than 72 hours in advance will be accommodated on a request basis, pending availability. To avoid disappointment, it is recommended that reservations be made as early as possible.

### Pricing

A minimum number of participants is required to operate DE's, including Overland or Overnight Journeys. Although all itineraries described are expected to be operated as shown, *The World* reserves the right to adjust, alter, or substitute hotels, flights, transportation and restaurant reservations of similar quality when necessary or cancel itineraries to meet local conditions for the convenience and safety of the participants. Pricing includes meals and refreshments as indicated in the program description, plus guides and entrance fees unless otherwise stated. Gratuities for guides and drivers are included. Prices do not include food and beverages not specified in the program description or any expense incurred should you elect to leave the program before it is completed.

### Overland and Overnight Experiences Deadline

Overland and Overnight Experiences carry various reservation deadlines. Please contact The World Concierge directly for specific terms and conditions and pre-departure information such as flight details, deposit, cancellation penalties, etc.

### Cancellation and Refund Policy

All DE's, Overnight Experiences, Overland Journeys and private arrangements are subject to penalties if cancelled after the established booking deadlines. Any refund is subject to the resale of space; otherwise no refund may be granted.

### Departure and Meeting Times

As a courtesy to fellow Residents & Guests, kindly adhere to the meeting/departure times as indicated by either the Ship's escort or Guides during each Experience.

### Transportation

Every attempt is made to secure the best available vehicles and guides in each port of call. As *The World* travels to many remote destinations, there may be ports where the best equipment may not be up to the luxury standards normally available.

### Shuttle Service

Complimentary transportation is available when the local town center is located beyond a reasonable walking distance from the port. This service may not be possible in ports where a strong taxi union exists. The availability and schedule for this shuttle service will be provided by The World Concierge.

## TERMS AND CONDITIONS

*The World* (acting by and through its Owner, Manager and affiliated companies and persons), acts solely as a booking agent for coach companies, railroads, contractors and other third party service providers. *The World's* responsibility to Residents and Guests is governed and limited by the provisions in the Terms and Conditions of Carriage (which are incorporated herein as though fully set forth) and *The World* shall not be liable in any manner for any reason with respect to other services provided by third parties.

Tour operators and Destination Management Companies are independent contractors. *The World* shall not be responsible for any loss, damage or injury due to accidents or additional expenses due to delay in rail, plane, vessel or other services, sickness, weather, strikes, war, quarantine or other causes. The foregoing is only a summary of some of the Terms and Conditions of Carriage. By acceptance of boarding on *The World* and by use of the services offered by, through or in connection with *The World*, you expressly represent and warrant

that you have read, understood and fully accept and agree to the Terms and Conditions of Carriage, which are available on request or online at [www.aboardtheworld.com/TOS](http://www.aboardtheworld.com/TOS). Such Terms and Conditions of Carriage are binding, as though fully set forth herein.

*Please note: all itineraries are correct at the time of printing and are subject to change due to local conditions.*